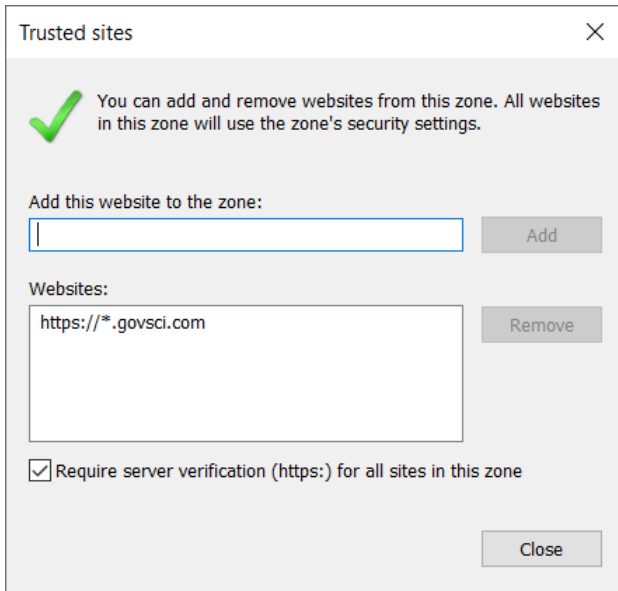


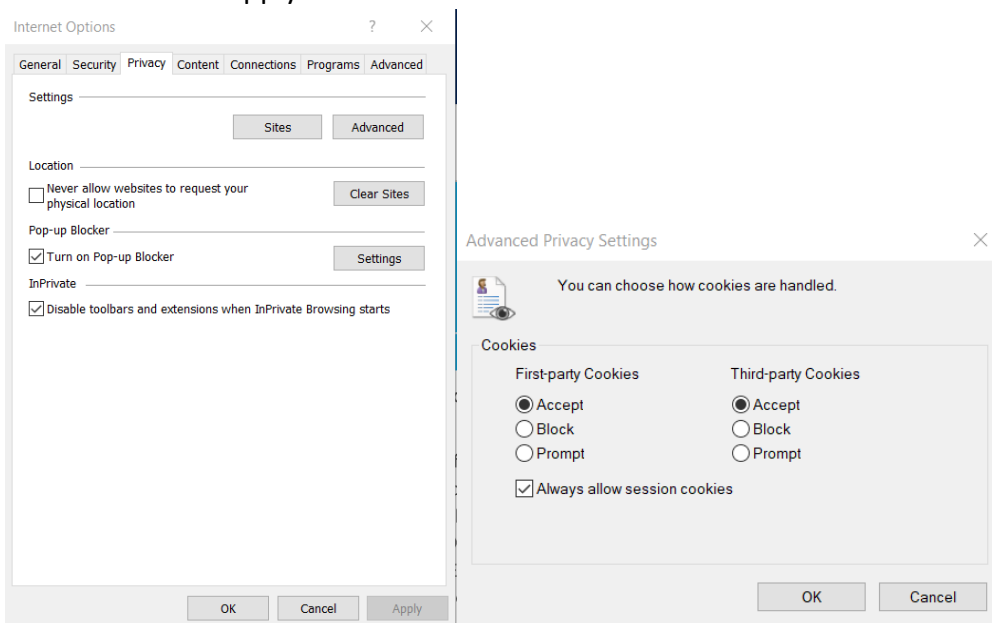
If you are having trouble logging in to our website, please try these steps to adjust your cookie settings:

**1. If you are using Internet Explorer:**

- a. Under the “Security” tab in Internet Options, add [https://\\*.govsci.com/](https://*.govsci.com/) to Trusted Sites.

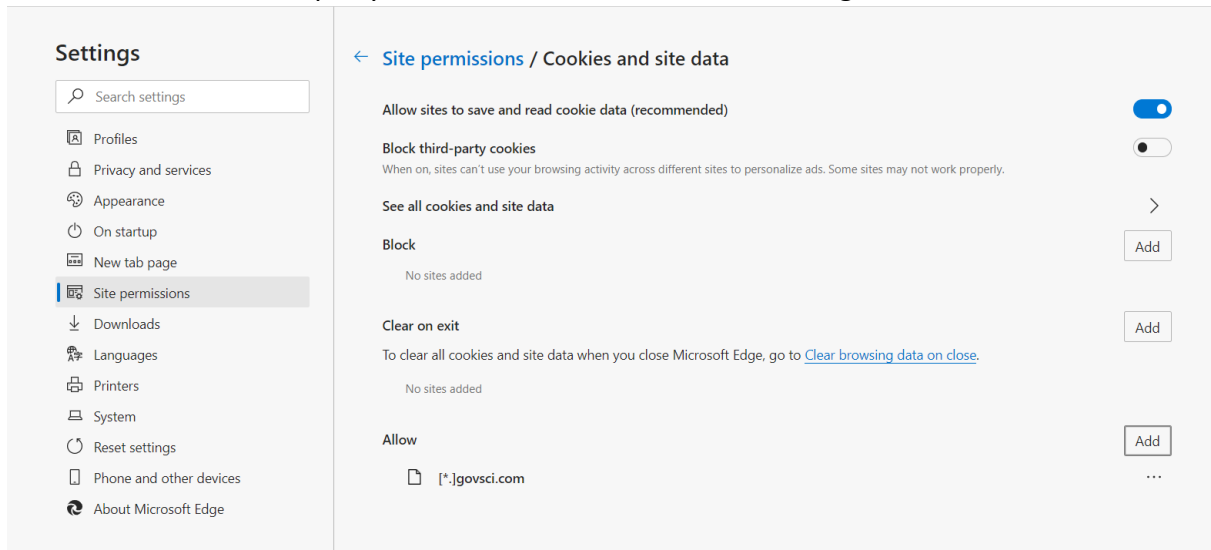


- b. Under “Privacy”, click “Advanced” under “Settings”.  
“Accept” should be selected under both “First-party Cookies” and “Third-party cookies”.  
Also make sure “Always allow session cookies” is checked.  
Click “OK” then “Apply”.



## 2. If you are using Microsoft Edge:

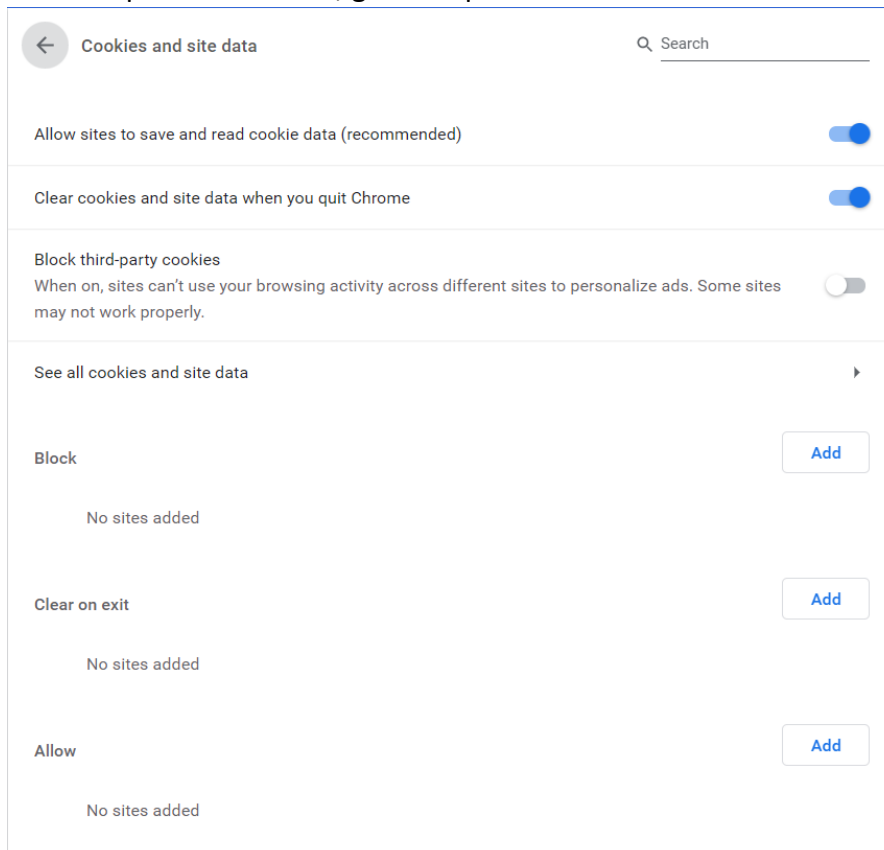
- a. Make sure “Block third-party cookies” is unchecked and add [\*.]govsci.com to “Allow”.



The screenshot shows the Microsoft Edge Settings application. On the left is a sidebar with various settings categories, with 'Site permissions' selected. The main area is titled 'Site permissions / Cookies and site data'. It features several toggle switches: 'Allow sites to save and read cookie data (recommended)' is turned on, 'Block third-party cookies' is turned off, and 'Clear on exit' is turned on. Below these are three sections: 'Block' (No sites added), 'Clear on exit' (No sites added), and 'Allow' (one site added: [\*.]govsci.com). Each section has an 'Add' button.

## 3. If you are using Google Chrome:

- a. Under “Privacy and security”, click “Site Settings”, then click “Cookies and site data”. Make sure “Block third-party cookies” is unchecked. If this step does not work, go to step b.



The screenshot shows the Google Chrome 'Cookies and site data' settings page. At the top, there is a search bar. Below it are several toggle switches: 'Allow sites to save and read cookie data (recommended)' is turned on, 'Clear cookies and site data when you quit Chrome' is turned on, and 'Block third-party cookies' is turned off. Below these are three sections: 'See all cookies and site data' (with a right arrow), 'Block' (No sites added, with an 'Add' button), 'Clear on exit' (No sites added, with an 'Add' button), and 'Allow' (No sites added, with an 'Add' button').

- b. Open a new tab and type in the address bar, “chrome://flags” (with no quotes) and click Enter.
- c. In the search bar, type in “SameSite”.
- d. Ensure that the following settings are set to disabled:

- **SameSite** by default cookies

Treat cookies that don't specify a SameSite attribute as if they were SameSite=Lax. Sites must specify SameSite=None in order to enable third-party usage. – Mac, Windows, Linux, Chrome OS, Android

[#same-site-by-default-cookies](#)

Disabled

- **Enable removing SameSite=None** cookies

Enables UI on chrome://settings/siteData to remove all third-party cookies and site data. – Mac, Windows, Linux, Chrome OS

[#enable-removing-all-third-party-cookies](#)

Disabled

- **Cookies without SameSite** must be secure

If enabled, cookies without SameSite restrictions must also be Secure. If a cookie without SameSite restrictions is set without the Secure attribute, it will be rejected. This flag only has an effect if "SameSite by default cookies" is also enabled. – Mac, Windows, Linux, Chrome OS, Android

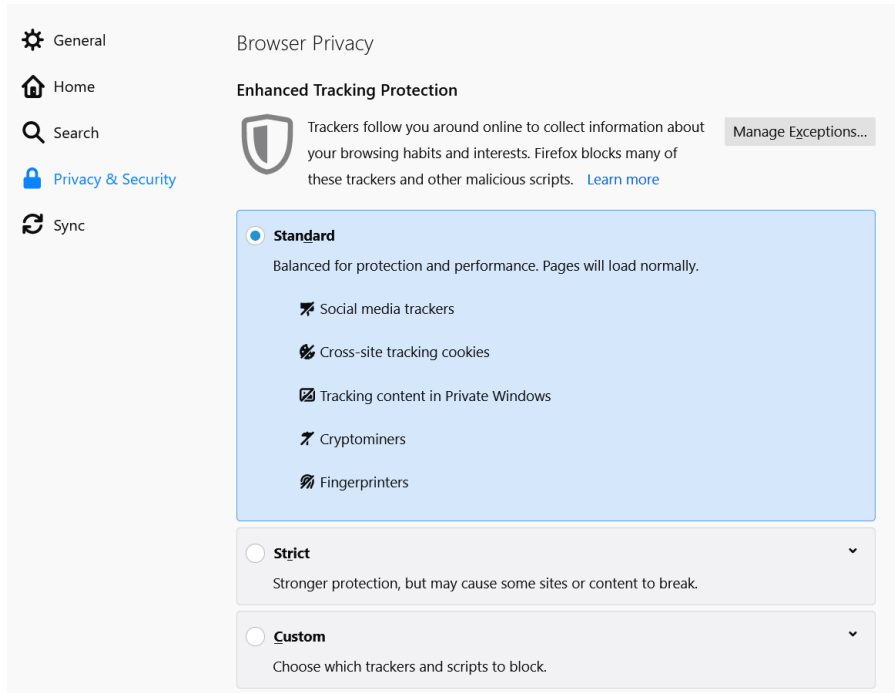
[#cookies-without-same-site-must-be-secure](#)

Disabled

- e. Please restart your browser and try again.

#### 4. If you are using Mozilla Firefox

- a. Make sure “Standard” is selected.



The screenshot shows the Firefox browser settings page for Privacy & Security. The 'Enhanced Tracking Protection' section is expanded, showing the 'Standard' option selected. The 'Standard' option is described as 'Balanced for protection and performance. Pages will load normally.' Below it, several tracking and script blocking options are listed with checkboxes: Social media trackers, Cross-site tracking cookies, Tracking content in Private Windows, Cryptominers, and Fingerprinters. The 'Strict' option is also visible, described as 'Stronger protection, but may cause some sites or content to break.' The 'Custom' option is at the bottom, described as 'Choose which trackers and scripts to block.'

General

Home

Search

Privacy & Security

Sync

Browser Privacy

Enhanced Tracking Protection

Trackers follow you around online to collect information about your browsing habits and interests. Firefox blocks many of these trackers and other malicious scripts. [Learn more](#) [Manage Exceptions...](#)

**Standard**  
Balanced for protection and performance. Pages will load normally.

- Social media trackers
- Cross-site tracking cookies
- Tracking content in Private Windows
- Cryptominers
- Fingerprinters

**Strict**  
Stronger protection, but may cause some sites or content to break.

**Custom**  
Choose which trackers and scripts to block.